

Great River Health recovers **\$51M across complex claims**



Challenge

Great River Health was managing complex claims across auto, Workers' Comp, and VA – internally and with other vendors. The team was committed to maximizing reimbursements but recognized that the specialized demands of these claim types warranted a more focused approach than a generalist program could deliver.

Solution

After evaluating options, Great River Health selected Revecore based on their implementation track record and auto claims expertise – starting with hospital technical billing and expanding the partnership to Workers' Comp, professional billing, and VA service lines as results confirmed the value. The Great River team drove the expansion decisively, moving quickly when each phase performed.

Results

A phased partnership built on proven performance helped Great River Health significantly strengthen outcomes across multiple complex reimbursement programs.

\$51M

recovered across auto, Workers' Comp, and VA service lines

29%

WC recovery rate increase, from 40% to 69%

Billing staff refocused on higher-value work as complex claims moved to a dedicated specialist

What would you do with more revenue? **Let us help you recover more.**